

XTENDED CAR WARRANTY

Service Contract



Powered by Genesis Global Holdings

Date: 31/07/2026

Dear Mr.ARJUN MEHRA,

Thank you for choosing XCW Extended Car Warranty.

Congratulations on protecting one of your most valuable investments. Your trust means a great deal to us, and we're committed to making your ownership experience more confident and worry-free.

This booklet explains your coverage, benefits, and claims process. We encourage you to keep it for future reference. Welcome to the XCW family. We wish you many safe and happy kilometres ahead.

COVERAGE DETAILS

Certificate No.: XCW-2026-18754

Customer Name: ARJUN MEHRA
Vehicle: HYUNDAI CRETA SX(O) 1.5 CRDi AT
Registration No.: MH12XZ4589
VIN / Chassis No.: MALPC81VSMM458921
Engine No.: D4FAKJ458721

Plan: Shield Ultimate

Coverage: 1 Year / 15,000 KM (Whichever Occurs First)

Current Odometer: 82,457 KM
Coverage Starts From: 83,457 KM
Coverage Valid Till: 98,457 KM
Coverage Issue Date: 31/07/2026
Coverage Start Date: 31/08/2026
Coverage End Date: 31/08/2027

Total Payable Premium: ₹9,499
Inspection ID (IDC): K9L42XP7N5QH18ZT
Payment Reference: pay_Q7hL3pD8xT94Km

COVERAGE INCLUDES

SHIELD ULTIMATE

- Engine
- Gearbox / Transmission
- Drivetrain
- Steering System
- Braking System
- Cooling System
- Fuel System
- Factory Installed Turbocharger
- Covered Sensors, Relays & Control Modules directly associated with covered components

DEDICATED RELATIONSHIP MANAGER

Mr. Rajdeep Shukla
+917744323215

Steps to Claim

1. Take your car to an authorized service centre.
2. Send the service advisor's contact details & job card to the XCW Claims Team.
3. We'll coordinate with the service centre and take care of the rest.

Simple. Transparent. Hassle-Free.



Scan to Submit Claim

www.xtendedcarwarranty.com

Autoshield Assurance Private Limited

3rd Floor, Parinee Crescenzo, A Wing, opposite MTNL, G Block BKC, MMRDA Area, Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra 400051

For Claims / Support: +91 70 5862 8871

Terms & Conditions

1. Coverage Period

Coverage shall commence from the activation date specified in the Plan Certificate and shall remain valid for:
1 Year or 15,000 Kilometres / 2 Year or 30,000 Kilometres / 3 Year or 45,000 Kilometres
Whichever Occurs First, Coverage automatically terminates upon expiry of either limit.

2. Waiting Period

All plans are subject to a mandatory waiting period of: 30 Days OR 1,000 Kilometres (Whichever Occurs Last)
No claims arising during the waiting period shall be eligible for coverage.

3. Vehicle Eligibility

To qualify for coverage, the vehicle must:

- ✓ Have valid registration
- ✓ Pass the Company's inspection requirements
- ✓ Be free from major pre-existing mechanical defects
- ✓ Meet age and mileage requirements
- ✓ Have verifiable service history records
- ✓ Be maintained as per manufacturer recommendations

4. Covered Components

Engine

Includes all internally lubricated mechanical engine components, including cylinder block, cylinder head, pistons, piston rings, connecting rods, crankshaft, camshaft, cam followers, rocker arms, timing chain, timing belt (mechanical failure only), timing gears, timing tensioners, timing guides, intake and exhaust valves, valve springs, valve guides, oil pump, oil pump drive, balance shaft, harmonic balancer, flywheel/flexplate (mechanical failure only), internal bearings, and all other internally lubricated mechanical engine components.

Gearbox / Transmission

Includes automatic and manual transmission internal mechanical components, including but not limited to torque converter, oil pump, valve body (mechanical failure only), planetary gear sets, clutch packs, internal gears, shafts, synchronisers, selector forks, selector rails, bearings, bushings, parking mechanism, and all internally lubricated transmission components.

Drivetrain

Includes front and rear differentials, crown wheel and pinion, differential bearings, side gears, spider gears, transfer case and its internal components, driveshafts, propeller shaft, axle shafts, half shafts, CV joints, universal joints, drive flanges, and all internally lubricated drivetrain components.

Steering System

Includes the steering rack, rack and pinion assembly, steering gear assembly, steering column mechanical components, steering shaft, intermediate shaft, steering linkages, tie rods, tie rod ends, idler arm, pitman arm, drag link, steering knuckle (mechanical failure only), power steering pump, steering coupling, and other mechanical steering components.

Braking System

Includes the brake master cylinder, brake booster, hydraulic brake lines, brake calipers (mechanical failure only), wheel cylinders, brake proportioning valve, brake pressure regulator, ABS hydraulic control unit (mechanical failure only), brake vacuum pump (mechanical failure only), mechanical parking brake components, and other hydraulic braking system components.

Cooling System

Includes the water pump, radiator, thermostat, thermostat housing, cooling fan motor (mechanical failure only), cooling fan assembly, fan clutch (where equipped), expansion tank, coolant pipes, coolant distribution housing, heater control valve, and other mechanical cooling system components.

Fuel System

Includes the mechanical fuel pump, high-pressure fuel pump (mechanical failure only), fuel injectors (mechanical failure only), fuel rail, fuel pressure regulator, fuel delivery pipes, mechanical fuel lines, injector pump (diesel), fuel metering unit, and other mechanical fuel system components.

Covered Sensors & Relays

The plan also includes sensors, relays, actuators, and electronic control modules directly associated with the operation of covered components, where their failure results in the failure of a covered mechanical component and is approved under the applicable XCW Protection Plan. Coverage is limited to components specifically related to the covered system and does not extend to general electrical or electronic accessories.

5. Claim Limits

The maximum aggregate liability under any Plan shall not exceed:

Essential: ₹1,00,000 / Year Elite : ₹ 2,00,000 / Year Ultimate : ₹ 3,00,000 / Year

The Company reserves the right to: Repair / Replace / Recondition any covered component.

6. Customer Responsibilities

The Customer must:

- ✓ Follow manufacturer service schedules
 - ✓ Maintain service records
 - ✓ Use manufacturer-approved lubricants and fluids
 - ✓ Immediately report any breakdown
 - ✓ Prevent further damage after a failure occurs
- Failure to comply may result in denial of coverage.

7. Claims Procedure

1 : Take your vehicle to any manufacturer-authorized service centre and have it inspected by the service advisor.

2 : Share the service centre name, service advisor's contact details, and job card with the XCW Claims Team.

Our claims team will coordinate directly with the service centre, verify the claim, and guide you and settle claim through the approval process as per your warranty terms.

8. What Is Covered

The Plan covers: Mechanical Breakdown

The sudden and unforeseen failure of a covered component due to normal use requiring repair or replacement.

Coverage applies only to listed covered components.

9. What Is NOT Covered

Electrical & Electronic : Components Including but not limited to: Displays Infotainment. Systems, Navigation Systems, Cameras, Parking Sensors, Electronic Control Unit .

Wear & Tear Items : Including: Clutch Plate, Clutch Disc, Pressure Plate, Brake Pads, Brake Shoes, Brake Discs, Brake Rotors, Brake Drums, Tyres.

Routine Maintenance Including: Engine Oil, Gearbox Oil, Coolant, Filters, Spark Plugs, Cleaning Services.

External Damage Including : Accident / Physical Damage , Collision Damage, Theft, Fire, Flood, Water Ingres, Natural Disasters, Vandalism

Negligence Including : Overheating, Continued Driving After Failure, Improper Repairs, Lack of Maintenance, Use of Incorrect Fluids, Racing

Competitive Events : Commercial Usage, Taxi Services, Ride Sharing, Rental Vehicles , Driving Schools, Fleet Vehicles.

10. Pre-Existing Conditions

Any defect, fault, damage, wear, noise, vibration, leakage or condition existing before: Inspection, Plan Purchase, Plan Activation shall be excluded from coverage (The Company reserves the right to determine whether a condition is pre-existing.).

11. Fraud & Misrepresentation

Coverage shall immediately terminate if: False information is provided, Odometer tampering is discovered, Service history is falsified, Fraudulent claims are submitted (No refund shall be payable)

12. Transferability

The Plan may be transferred to a subsequent owner subject to: .Company approval, Ownership verification , Transfer administration fee.

13. Limitation of Liability

The Company shall not be liable for: Loss of income, Loss of business, Alternative transportation, Hotel expenses, Consequential damages,, Emotional distress.

Important Disclaimer

This Vehicle Protection Plan is a service contract and is not an insurance policy. Coverage is limited to covered components expressly listed herein and remains subject to inspection approval, waiting periods, exclusions, claim limits, maintenance requirements and all applicable Terms & Conditions.